

Limited Warranty for Logmor Cellular Controlled Smart Outlet with Cloud RESTful API

1-Year Limited Warranty

Coverage: Logmor provides a 1-year limited warranty for the Cellular Controlled Smart Outlet with Cloud RESTful API, covering defects in materials and workmanship under normal use from the date of purchase. Should a defect occur within this period, Logmor, at its sole discretion, will:

- Repair the product using new or refurbished parts at no charge.
- Replace the product with a new or refurbished unit of equal or greater value.

Exclusions: This warranty does not cover:

- Damage from improper installation, use outside the product's specifications, or failure to follow the user manual.
- Exposure to moisture, extreme temperatures, chemicals, or any misuse, including but not limited to, physical damage, electrical surges beyond the device's capacity, or incorrect power supply.
- Network or connectivity issues which affect the functionality of the device but are not due to manufacturing defects.
- Unauthorized repairs, modifications, alterations, or disassembly of the product.
- Normal wear and tear, cosmetic damage, or degradation due to environmental conditions outside of the specified operating range.
- Damage caused by acts of nature, including but not limited to, lightning, floods, or earthquakes.

Warranty Claim Process:

- To initiate a warranty claim, contact our support team at support@logmor.com within the warranty period, providing:
 - Proof of purchase (receipt or invoice).
 - A detailed description of the defect or issue.
- Upon approval, you might need to ship the defective unit to Logmor for inspection. **Please note, the customer is responsible for all shipping costs**, including return shipping if the claim is denied or the product is deemed ineligible for warranty service.

Limitation of Liability:

- Logmor's liability under this warranty is strictly limited to repair or replacement of the product as described.
- In no event will Logmor be liable for any indirect, incidental, special, consequential, or punitive damages, including but not limited to loss of profit, loss of data, or interruption of service, regardless of whether such damages were foreseeable or Logmor was advised of the possibility of such damages.
- The maximum liability of Logmor under this warranty shall not exceed the original purchase price of the product.

General Terms:

- **Indoor Use Only:** This product is designed for indoor use. Exposure to outdoor elements, water, or extreme conditions outside the specified operational range voids this warranty.
- **API Access:** While unlimited API calls are provided, Logmor reserves the right to suspend or terminate access if there is misuse, network abuse, or violation of terms of service.
- **UL Certification Note:** The Smart Outlet uses UL-certified components but is not UL-certified as a final product. Ensure proper use to maintain safety and warranty eligibility.

Governing Law and Arbitration:

- This warranty shall be governed by and construed in accordance with the laws of Illinois, USA, without regard to its conflict of law provisions.
- Any dispute arising under or related to this warranty shall be resolved through binding arbitration conducted in accordance with the rules of the American Arbitration Association (AAA).

Severability: If any provision of this warranty is held to be invalid or unenforceable, the remaining provisions shall continue in full force and effect.